



## zentrak CUSTOMER PORTAL

### The revolution in data management: Your digital access point

The **zentrak Customer Portal** provides a unified view of standardized asset and maintenance data for all voestalpine Railway Systems products. It offers a structured and clear representation of asset and maintenance data and acts as a single source of truth for this data.

A key benefit is the **centralization of information**, giving customers easy access to all relevant data, regardless

of the voestalpine Railway Systems subsidiary they purchased from. All information is accessible through the zentrak Customer Portal with a personal login.

The portal acts as a **central knowledge base**, minimizing search times, preventing data loss, and improving communication between operators and component providers.



#### Why?

- » Centralized access to asset and maintenance data through the zentrak Customer Portal
- » Unified data hub to prevent information loss
- » Exclude different data formats and transmission methods
- » Reduced document search times

#### What?

- » Knowledge platform for voestalpine Railway Systems asset and maintenance data
- » Standardized data transmission and communication platform between customer and component provider
- » Single source of truth for voestalpine Railway Systems asset and maintenance data

#### How?

- » Customers receive read-only access to the zentrak Customer Portal
- » Easy user-specific registration
- » Data can be transferred to the customer's asset management system via interfaces