



zentrak CUSTOMER PORTAL

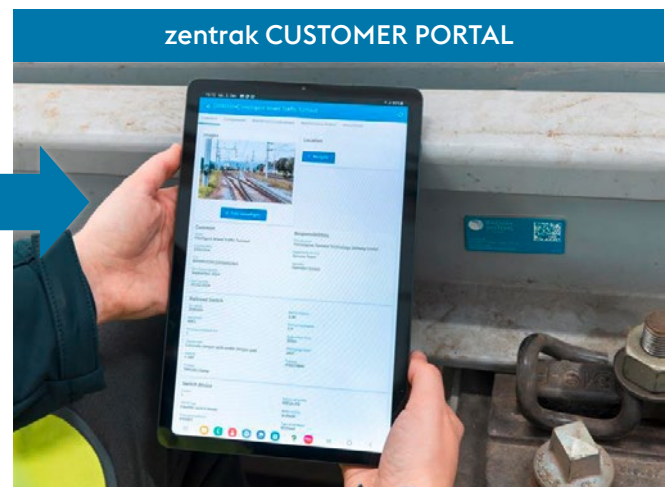
The revolution in data transfer: Your digital handover of voestalpine Railway Systems products

The **zentrak Customer Portal** provides a unified view of standardized asset and maintenance data for all voestalpine Railway Systems products. It offers a structured and clear representation of asset and maintenance data and acts as the single source of truth for this data.

A key benefit is the **centralization of information**, giving customers easy access to all relevant data, regardless of the voestalpine Railway Systems subsidiary they purchased from. Each produced asset comes with a Digital

Touchpoint. By scanning it, customers can instantly access all relevant asset data through the zentrak Customer Portal. Each produced asset comes with a Digital Touchpoint. By scanning it, customers can instantly access all relevant asset data through the zentrak Customer Portal.

The zentrak Customer Portal acts as a **central information base**, minimizing search times, preventing data loss, and improving communication between asset producer and customer.



Why?

- » Centralized access to asset and maintenance data through the zentrak Customer Portal
- » Unified data hub to prevent information loss
- » Exclude different data formats and transmission methods
- » Reduced document search times

What?

- » Information hub for voestalpine Railway Systems asset and maintenance data
- » Simplified and faster data access for the customer by scanning the Digital Touchpoint
- » Easy access to asset and maintenance data via the web or the zentrak app

How?

- » Customers get free read-only access to the zentrak Customer Portal
- » Easy user-specific registration
- » Data can be transferred to the customer's asset management system via interfaces