

## SPECIFIC PURCHASING CONDITIONS

### 1. MATERIAL

Items (material, product, service, etc.) must comply with every technical specification mentioned and provided to the supplier

### 2. WARRANTIES

Unless otherwise specified in the order, the contractual warranty period granted by the Supplier to Voestalpine Railway Systems France SAS (vaRSF) shall not be less than **24 months from the date the material is delivered by vaRSF to its end customer (where the part is integrated/used)**, i.e., **24 months and 45 days from the date this supply is delivered to vaRSF**, whichever of these dates is later.

### 3. SHIPPING

The goods must be packaged and delivered under the following conditions:

- The Delivery Note must be clearly visible in the crate and must include: the vaRSF PO number, the vaRSF item code, the item description, and its position in the vaRSF order.
- Only **new EUR-type pallets with systematic side extensions** are accepted. vaRSF reserves the right to refuse any pallet that does not meet the required standard.
- Loose parts such as bolts must be packaged in lots of **25 pieces per bag** (maximum weight 25kg per bag) to facilitate receipt and handling.
- Warehouse opening hours:  
**Monday to Thursday:** 08:30–12:00 / 13:00–16:30  
**Friday:** 08:30–10:30 – Closed Friday afternoon

A packing list must accompany the goods.

### 4. QUALITY INSTRUCTIONS & DOCUMENTATION

#### 4.1 DOCUMENT REQUIREMENTS

All manufacturing/quality documents (files, certificates, etc.) required per the Purchase Order, Specifications, and Technical Requirements must be provided before shipment and no later than the day of delivery.

The Supplier commits to providing all documents necessary for validation, inspection, and conformity of delivered products/services.

Certificates required depending on goods delivered:

- Rails (rail, check rail, switch rail) and crossing : **certificate 3.1**
- Wooden and/or concrete sleepers : **certificate 2.1**
- Fastening parts (screws, bolts, fishplates, etc.) : **certificate 2.1**
- Components (slide chair, pads) : **certificate 2.1**

Depending on the nature of the goods, additional certificates may be required. These will be requested during the quotation phase and noted in the vaRSF Purchase Order.

If complete and compliant documentation is not provided, the Buyer reserves the right to reject the goods and/or suspend payment until receipt.

### 5. DOCUMENTATION SUBMISSION

The supplier must send all documentation (English + French Version) by email to [varsf.certificats@voestalpine.com](mailto:varsf.certificats@voestalpine.com) (copy the buyer) Each email must include the vaRSF PO number, item code, and item description in the subject line.

### 6. REQUEST FOR DEVIATION

If the supplier requests to substitute an item with another, prior approval from vaRSF is required. A technical and quality review will be conducted using the documentation provided for the substitute item.

### 7. NON-CONFORMING PRODUCT

Depending on the non-conformity detected, its recurrence, and product criticality, the Supplier may be required to submit a **Root Cause Analysis (RCA)**.

### 8. ENVIRONMENTAL DOCUMENTATION

For chemical products (hazardous or non-hazardous), the following documents must be supplied:

- Safety Data Sheet (SDS)
- Certificates of analysis / conformity, REACH, CLP, ISO 14001, etc.
- Emission, energy, and waste data of the process

Voestalpine Railways Systems France SAS, 310 route de Melun, 77610 La Houssaye en Brie, France

[www.voestalpine.com/railway-systems](http://www.voestalpine.com/railway-systems)

FR80750504672

- Recycling and/or waste treatment instructions

These must be sent at shipment at the latest to [catherine.meyilack@voestalpine.com](mailto:catherine.meyilack@voestalpine.com) (QHSE)

## **9. INVOICE**

The invoice must reflect all information stated on the Purchase Order: item code, description, quantity, and order line position.

1x original invoice in PDF format must be emailed to [2642\\_R\\_factures@voestalpine.fr](mailto:2642_R_factures@voestalpine.fr)

Claims relating to this order must be sent exclusively to [varsf.compta@voestalpine.com](mailto:varsf.compta@voestalpine.com)

## **10. ACKNOWLEDGEMENT OF RECEIPT**

Acceptance of this order is strictly limited to the terms stated herein. Any additional, inconsistent, or contradictory conditions proposed by the Supplier are rejected unless accepted in writing by the Buyer.

By submitting written confirmation, performing work, shipping goods, or providing services, the Supplier commits to complying fully with the requirements of this Purchase Order.

All shipments must reference our PO number and item position numbers on all documents (order confirmation, delivery note, invoice, customs documents).

Attachments form an integral part of this order.

**General purchasing conditions available at <https://www.voestalpine.com/railway-systems/en/locations/voestalpine-railway-systems-france/>**